

Nick Jr. Roadshow – FAQs

What time will the dome be opening and closing?

Smyths, Thurrock – Saturday 9th June, 10am – 6pm

Smyths, Chelmsford – Sunday 10th June, 10am – 6pm

Tesco, Mansfield – Saturday 16th June, 10am – 6pm

Smyths, Nottingham – Sunday 17th June, 10am – 6pm

Asda, Glasgow – Saturday 23rd June, 10am – 6pm

Asda, Edinburgh – Sunday 24th June, 10am – 6pm

Asda, Manchester – Saturday 30th June, 10am – 6pm

Asda, Leeds – Sunday 1st July, 10am – 6pm

Smyths, Liverpool North – Saturday 7th July, 10am – 6pm

Tesco, St Helens – Sunday 8th July, 10am – 6pm

Tesco, Newcastle – Saturday 14th July, 10am – 6pm

Tesco, Sunderland – Sunday 15th July, 10am – 6pm

Asda, Coventry – Saturday 21st July, 10am – 6pm

Asda, Leicester – Sunday 22nd July, 10am – 6pm

Opening and closing times may vary depending on the location and day of the week. Last entry into the dome will be 30 mins before the closing time. If we are experiencing long queues we may need to close the event earlier than the advertised time.

Do I need a ticket to be allowed entry into the dome?

No, you do not need a ticket to enter the dome.

How long can I stay in the dome?

You will have 20 minutes to explore the dome once inside.

What is the parent or guardian to child ratio?

Every child must be accompanied by an adult, but there is no limit on how many children can enter with a parent/guardian.

How long will I have to wait to get inside the dome?

The waiting time is dependent on how busy it is on the day. Our staff will be on hand to advise you on how long this will be.

Can I bring a pushchair into the dome?

Where possible, it is advised that all pushchairs are not brought into the site space, however there will be a section inside the dome to leave your possessions whilst you are inside.

Will I be filmed/photographed?

Please be aware that a photographer and filming team from or commissioned by Nick Jr. may be taking photographs and filming the event. The photographs and films may be published, transmitted or broadcast in official Nick Jr. publications and in Nick Jr publicity materials, including Nick Jr. websites and may be circulated to the press and other broadcast media for publication, transmission or broadcast.

Should you have any queries, please ask the event manager on-site.

Can I smoke on-site?

The event space (both inside and outside the dome) is strictly no smoking.

Can I leave my belongings somewhere?

There will be an area to leave pushchairs and other belongings, but all items are left entirely at your own risk. Nick Jr. cannot accept responsibility for any missing or damaged possessions.

Can I drop my child[ren] off at the dome and leave them in there unsupervised?

No, all children must be accompanied by a parent/guardian at all times while inside the dome.

Can I pre-book sessions?

We are unable to accommodate pre-bookings. Entrance to the activity will run on a first come first serve basis and will likely require some queuing time.

Access Policy

Each session has a maximum of 40 people within the dome at one time. For optimal enjoyment of all involved we standardise this as 20 children and 1 accompanying parent or guardian per child. However, Nick Jr. understand that families come in all shapes and sizes so we will be on hand to accommodate.

Disabled Access

Nick Jr. strives to be accessible for all disabilities and this roadshow is no exception. If your child or a member of your party has specific needs please make yourself known to a member of staff, who will be on hand to accommodate.

Wristbands will be distributed to families with children who may need to leave the queue and return to ensure they can still get access.

Whilst all interaction points have been designed to be suitable for most disabilities, staff will be on hand to provide parents or guardians with relevant information to ensure the activities are suitable for their child.

Child Protection Policy

For the protection of children and adults within the roadshow activation, Nick Jr. implements the following procedures:

- No child must be left unattended at any time within or around the activation
- Parent(s) or guardians are to take responsibility of their children(s) actions
- No adult will be allowed entrance to the stand unless they are a parent or guardian of a child
- A designated child protection officer will be on hand throughout the activation to ensure all policies and regulations are being upheld by the staff and general public alike
- In the event of a lost child or unaccompanied child, the Child Protection Officer will remain with the child until the parent or guardian is located
 - Please be aware that in order to safeguard unattended children, authorities may be contacted to verify parent or guardian status
- Nick Jr. reserves the right to refuse access to the activity in the effort to ensure the safety of all within and around the stand